

We are LIVE!!!

14 February 2023 saw NHS Highland successfully deploy HEPMA within Caithness General Hospital, Dunbar Hospital and Wick Town & County.



(Administration photograph courtesy of Damon Horn, NHS Highland, Team photograph courtesy of CMM)

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Contact Us



gram.noshepma@nhs.scot






[NoS HEPMA Website](#)

PSC Upgraded to v8.1

On Sunday 15 January PSC was successfully upgraded to CMM v8.1. This was achieved through board and vendor engagement to plan, risk assess and structure the upgrade period. Over the course of the planning and implementation around 30 personnel were involved in achieving this. At the point we undertook testing there were a few issues that arose around the Mirror Manager Pc's. These have now been resolved. Lessons Learned sessions have been held to incorporate into future upgrades

Go Live Update

14 February 2023 saw NHS Highland successfully deploy HEPMA within Caithness General, Dunbar and Wick T&C Hospitals. Congratulations to the team on their methodical planning, preparation and successful deployment. This is a significant milestone for the North of Scotland! The role out will continue across the following areas and dates.

- NHS Highland - Caithness General Hospital 14/02/2023 
- NHS Highland – Dunbar Hospital, Thurso 14/02/2023 
- NHS Highland – Wick Town & County 14/02/2023 
- NHS Tayside - Ninewells Hospital, Paediatrics & Neonatal 21/02/2023
- NHS Grampian - Roxburghe House 28/02/2023
- NHS Orkney - The Balfour Hospital 21/03/2023
- NHS Shetland - Gilbert Bain Hospital 21/03/2023
- NHS Grampian - Aberdeen Royal Infirmary, Ward 103 18/04/2023*
- NHS Western Isles - Western Isles Hospital TBC (Dependant on IDL interface)

*Date to be confirmed

New NoS HEPMA Website



We are proud to announce our new HEPMA website. Its aim is to be your one stop shop for all things HEPMA from workflow support to training to general information and more. The website is targeted at everyone from experienced HEPMA users to new users looking for an introduction. There is a vast amount of content already published on the site with more being added over the coming weeks and months. Please check it out via the following link - [NoS HEPMA Website](#)

Thank You and Goodbye



February sees Lynsey Martin and Sarah Wood, our HEPMA Support Officers, leave us. Sarah has secured a new role within NHS Grampian as a Medical Secretary at the Diabetic Clinic, ARI while Lynsey will return to the Oil & Gas industry as a buyer. We would like to take this opportunity to thank them both for the excellent work they have done and the support they have given us all over the past 2 years.

Key Achievements in 2022



February

- NHS Tayside go live with PSC

April

- v8.1 Investigation Complete

June

- Med Rec workflows complete

August

- Critical drug file complete

October

- EPMA Fallback Testing Complete

December

- PSC Readiness complete
- Training material complete

January

- HEPMA Plan gets underway

March

- Patient workflows complete
- Security certificates renewed

May

- Prescribing workflows complete
- HEPMA workshops with all boards

July

- Fairwarning investigation concluded

September

- PSC UAT Complete

November

- Information Governance Complete
- HEPMA UAT Complete

3 Major IT Security Improvements

10 Work Streams – 228 meetings

13 Major Decisions

17 Issues Resolved

22 Critical Milestones

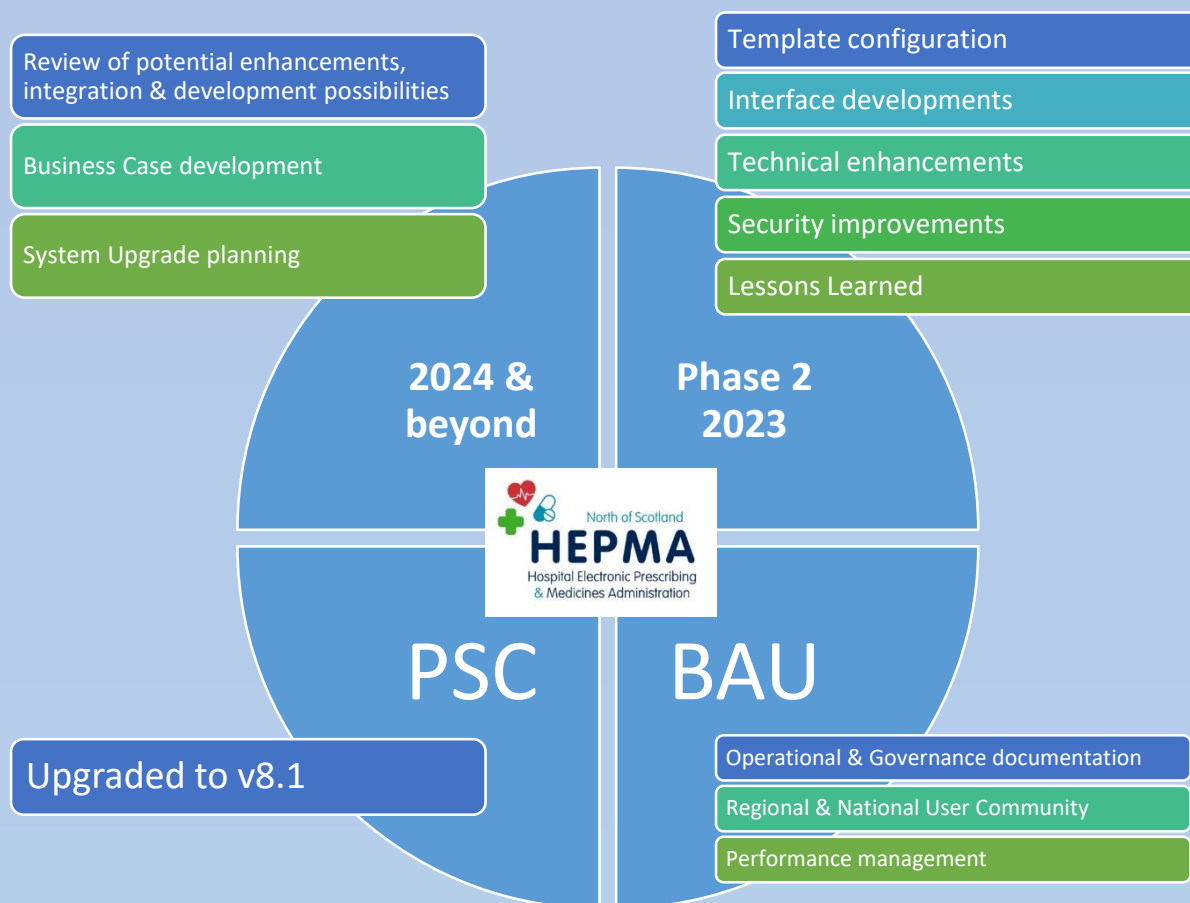
24 Risks Mitigated

179 Dedicated NoS Staff

922 Activities on the HEPMA Plan

17,204 System Tests

What 2023 and beyond looks like for HEPMA



In this edition, we meet Heather Binns, the NoS HEPMA Senior Programme Manager

I joined the NHS when I moved to Scotland in 1998 and between then and 2007 worked in Moray undertaking a number of roles across Mental Health, the Community Health Partnership and Dr Gray's Hospital.

In 2007 I was seconded to Scottish Government for my first taste of North of Scotland (NoS), implementing the National CHI programme across NHS Grampian, Highland, Orkney, Shetland and Western Isles.

In 2011 I returned to NHS Grampian as Programme Manager and delivered Bed Management, Order Comms, Wardview and the beginnings of the EPR programme. During this period I was the account manager for NHS Orkney & Shetland and enjoyed the collaboration and benefits of sharing systems and services. Strategic Head of Health Records was added to my responsibilities in 2017 and I undertook the planning and deployment of Health Records from the ARI basement to the new facility in Central Stores and the progression of scanned records

HEPMA felt a very natural step, having worked with a variety of departments and professionals, I was keen for the opportunity to work across the NoS once more. Based on previous experience, if you'd told me in Feb 2019 that from my study at home, during a pandemic, we would build a team to design, plan and deliver PSC and HEPMA, I would never have believed you. However, the determination, resilience and ability to adapt by so many staff across the region just evidenced that we can't stand still and do things the way we've always done them.

My role now as Senior Programme Manager is to ensure that the NoS HEPMA & PSC Service grows from the most solid of foundations, to share and celebrate the success of the Programme methodology and approach, and to look to the future and help determine what comes next?

During time away from work, I can be seen amongst other things, 'looking like a mad woman chasing an escaped Border Collie' – my husband's description for our particular version of dog agility.

MEET THE TEAM

NoS PSC and HEPMA Core Management Team



Louise McKee
NoS HEPMA Lead
Pharmacist

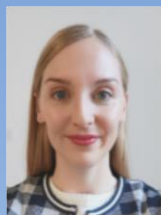


Heather Binns
NoS HEPMA Senior
Programme Manager

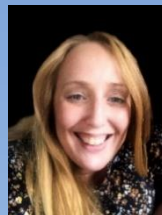


Phil Cruttenden
NoS PSC/HEPMA eHealth
Service Manager

NoS PSC and HEPMA Service Team



Laura Hannah
NoS HEPMA Pharmacy
Stock Control Manager



Joanne Gemmill
NoS HEPMA Lead Nurse



David Christie
NoS HEPMA
Pharmacy Technician /
Training Lead



Alice Li
NoS HEPMA Lead Data
Analyst



Katie Mickleburgh
NoS HEPMA
Pharmacy Technician



Neha Raj
NoS HEPMA Data Analyst



Kyle Fowler
NoS HEPMA
Pharmacy Technician



Josh Heery
NoS HEPMA System
Specialist

Senior Project Manager
Lorraine Smith

Project Managers
Marc Blackhall, Peter MacKay, Scott Johnston